



## **Care and Social Services Inspectorate Wales**

### **Children and Families (Wales) Measure 2010 Child Minding and Day Care (Inspection and Information for Local Authorities) (Wales) Regulations 2010 The Child Minding and Day Care (Wales) Regulations 2010**

# **Inspection Report**

**Caban Y Faenol Cyf**

**Ysgol Y Faenol  
Penrhosgarnedd  
Bangor  
LL57 2NN**

**Type of Inspection – Baseline  
Date(s) of inspection – 9 March 2016  
Date of publication – 26 May 2016**

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## **Summary**

### **About the service**

Caban y Faenol is registered by the Care and Social Services Inspectorate Wales (CSSIW) to provide day care for a maximum of 56 children. The service offers care for children between 2½ and 12 years of age and provides a breakfast club, day care between 11.45 and 3.00, after school care until 6.00pm and holiday care.

The setting is located on the grounds of Ysgol y Faenol, Penrhosgarnedd with children having the use of three playrooms, each with adjacent toilets, and an enclosed outdoor play area.

Morfudd Roberts and Eleri Anita Williams are the responsible individuals representing Caban y Faenol Cyf and Morfudd Roberts is also the person in charge of the day to day running of the setting.

### **What type of inspection was carried out?**

This was a baseline inspection, and was carried out as part of a scheduled programme of inspections. The inspection focussed on all four themes, quality of life, quality of staffing, quality of leadership and management and quality of environment.

Consideration was given to the following:

1. CSSIW previous inspection report
2. Statement of purpose
3. Certificate of registration
4. Two of the children's files
5. Two of the staff members files
6. Discussions with the person in charge, staff members and children
7. Inspection of the premises, the environment and the resources used on the day
9. Observations of the interactions between the children and staff members.

**What does the service do well?**

A one page profile at the front of each child's file relating to their likes and dislikes, routines, home language, family composition, social and cultural individual needs was available. This information provides staff members with the knowledge to ensure that the best possible care is given to the children.

Caban Y Faenol had received a five (5) star rating from the Food Standards Agency Hygiene Authority.

**What has improved since the last inspection?**

The positive practice recommendation made during the previous inspection relating to the possibility of allowing the children to become more involved at meal times had been trialled. The person in charge stated that staff members place food in the middle of the children's tables and children are allowed to choose their own quantities as the older children require more food than the younger children. In addition, they have introduced a rota system so that children can participate and assist in clearing tables after meal times.

The person in charge who is also one of the registered persons informed the Inspector that they had received an Early Years Entitlement Grant from Cyngor Gwynedd and had purchased materials and furniture "Ty Bach Twt" for the children.

**What needs to be done to improve the service?**

No non-compliance notices were issued as part of this inspection and no good practice recommendations were made.

## Quality Of Life

Children benefit from care in a setting that ensures that they feel safe, happy and comfortable with their carers, and that their welfare and rights are upheld.

Children and parents have a voice, are listened to and their views are valued. Parental choices are considered as they exchange information with staff members about their child before care begins, also during each drop-off and collection of each child. The individual needs of each child are recognized, including any additional needs. These are recorded and this information is kept in each child's individual file with an additional one page profile available within children's files consisting of current information about their likes and dislikes. Parents confirm the setting is good as one parent questionnaire read as follows ***"staff members do a fantastic job, everyone is always happy, kids really enjoy the activities and a big thank you from us"*** another parent questionnaire read ***"my child enjoys every minute of his time with you, and we as the child's parents' enjoy looking at pictures and information through the facebook page to know what's going on, and to see what has been happening, thank you for all your hard work"***.

The 13 children present were fully engaged in the variety of activities and their physical and emotional well-being was very well supported. Children attending Caban y Faenol are able to choose from a wide range of toys and activities. The two play rooms allow the children to be cared for in two separate age groups, the younger children having use of the nursery classroom and the older ones the main playroom. We saw children playing outside in the yard and subsequently playing in the classroom with clay and creating shapes and objects and having fun, laughing together. We saw evidence that thematic work is undertaken, with colourful seasonal displays of children's work on the walls which were clearly labelled. This gives children a sense of achievement in what they have done.

The children's physical well-being was being promoted by clean premises, good hygiene

procedures, opportunities for outdoor play and the provision of a variety of nutritious snacks. The weekly snack menu is rotated so that it starts on a different day each week, thus allowing those who attend one or two days a week to have a different snack each week.

The children's emotional well being is promoted by giving the children the opportunity to foster a close and warm relationship with a small number of consistent staff. They gave the children plenty of praise and encouragement, and provided them with opportunities to be independent. Children were comfortable and happy in the company of staff members and they were confident in their surroundings.

Children experience warmth, attachment and belonging. Staff members were observed to interact well with children individually and collectively. They displayed an understanding of child development and communicated with the children at their individual level of understanding. The Welsh language was heard throughout, where children who's first language was not Welsh, staff members would teach them Welsh by discussing certain words in Welsh and providing a direct translation in English for their understanding and future development.

## Quality Of Staffing

Children are cared for by competent and qualified staff members who work well individually and together as a team. They are motivated and want to make a difference to children's lives.

On the day of the inspection there were four members of staff caring for 13 children, which exceed the National Minimum Standards for Regulated Childcare. This enabled staff to be continuously engaged with children, and have the availability to respond and anticipate children's needs well.

Staff members were observed to motivate children to get the best out of each activity and oversaw their care appropriately. The emotional well-being of children is constant, having observed positive attachments and connections with staff members. Children approached staff members with ease and asked questions knowing that staff would respond to their questions with respect. In addition, we observed staff members communicating with the children in a soft, respectable and gentle manner, creating a relaxed and good-natured environment.

Two staff files were inspected. Records showed that they have the appropriate qualifications, skills and ability to carry out their work effectively. All of which had current paediatric first aid certificates, food hygiene, child protection, and current Disclosure and Barring (DBS) certificates. It was discussed with the registered person / person in charge that all records must be signed by the Caban in relation to the contract of employment for staff members.

The person in charge / registered person is responsible for running the provision on a day-to-day basis and has an NVQ level 5 qualification. Her deputy has a level 3 qualification.

## Quality Of Leadership and Management

Parents can be confident that the setting is well managed, and that due care and attention is given to the Child Minding and Day Care (Wales Regulations (2010) and the National Minimum Standards for Regulated Child Care.

The settings statement of purpose is clear and provides parents with the information they require in order to make an informed decision as to whether or not the setting suits their and their child's needs.

We saw that written contracts between parents and the Caban have been agreed and which set out the expectations about the care, terms and conditions, activities provided and business arrangements. Suitable contingency arrangements are in place to cover emergencies and unexpected staff absences. There are sufficient, competent and suitable staff members available to cover staff breaks, holidays, training, sickness and time spent with parents.

Staff photographs were displayed in the foyer of the setting so that parents could identify which worker would be caring for their child on that particular day and also the qualification of each member and the training they had completed.

The person in charge / registered person has made considerable effort to obtain the views of parents and children through questionnaires, and has completed a quality of care report that demonstrates that the Caban acknowledges areas that require development and has achievable plans in order to strive for improvement.

Caban Y Faenol has a facebook page that provides information for parents regarding the service that includes pictures of the rooms, children and the equipment / toys, facilities and the children's daily routines / activities. For parents who do not have access to facebook, a regular newsletter is available with the same information as provided on facebook. The person in charge / registered person informed the Inspector that they had received an Early Years Entitlement Grant from Cyngor Gwynedd and had purchased a



fun house, sand and sand pit and a play kitchen for the children.

## Quality Of The Environment

Children receive care in an environment that is safe, secure and suitable for their purpose.

On the day of inspection, the Inspector was required to show identification (ID) in order to gain entry into the premises and was asked to sign in the visitors' book. This demonstrates that the setting has good health and safety procedures in place to ensure that the premises are secure from unauthorised access. Children are cared for in a well maintained, comfortable environment. The atmosphere was light, airy, fresh, clean and provided a good first impression.

The setting has use of a portacabin which provides two spacious rooms, allowing the children to be cared for in different age-groups. A further classroom is available when required. There is also a well equipped kitchen area, office and toilet facilities. The large play rooms consist of a variety of toys and children are able to make simple choices about what they want to do, as toys, activities and other materials are within their reach and furniture is child friendly. Children's equipment such as toys, books, cooking utensils, musical instruments and games were clean and in good working order / condition.

There was enough room for the children to move about freely, and we saw that they were very comfortable and confident in moving from one activity to the next independently and with supervision. Caban Y Faenol has use of the large enclosed outdoor area which includes a grassed area and a tarmac area and a vegetable area. Care is provided mainly through the medium of Welsh with English being used with some children who are learning Welsh.

The Caban had received a five (5) star rating from the Food Standards Agency Hygiene Authority. On the day of inspection, a current certificate of Employers Liability Insurance incorporating Public Liability insurance certificate was displayed on the foyer wall. These

demonstrate that the Caban complies with any legal requirements.

## How we inspect and report on services

We conduct two types of inspection; baseline and focused. Both consider the experience of people using services.

- **Baseline inspections** assess whether the registration of a service is justified and whether the conditions of registration are appropriate. For most services, we carry out these inspections every three years. Exceptions are registered child minders, out of school care, sessional care, crèches and open access provision, which are every four years.

At these inspections we check whether the service has a clear, effective Statement of Purpose and whether the service delivers on the commitments set out in its Statement of Purpose. In assessing whether registration is justified inspectors check that the service can demonstrate a history of compliance with regulations.

- **Focused inspections** consider the experience of people using services and we will look at compliance with regulations when poor outcomes for people using services are identified. We carry out these inspections in between baseline inspections. Focused inspections will always consider the quality of life of people using services and may look at other areas.

Baseline and focused inspections may be scheduled or carried out in response to concerns.

Inspectors use a variety of methods to gather information during inspections. These may include;

- Talking with people who use services and their representatives
- Talking to staff and the manager
- Looking at documentation
- Observation of staff interactions with people and of the environment
- Comments made within questionnaires returned from people who use services, staff and health and social care professionals

We inspect and report our findings under 'Quality Themes'. Those relevant to each type of service are referred to within our inspection reports.

Further information about what we do can be found in our leaflet 'Improving Care and Social Services in Wales'. You can download this from our website, [Improving Care and Social Services in Wales](#) or ask us to send you a copy by telephoning your local CSSIW regional office.